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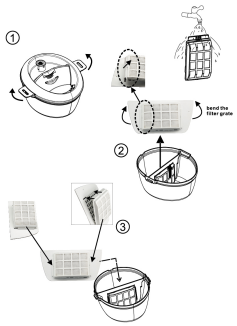
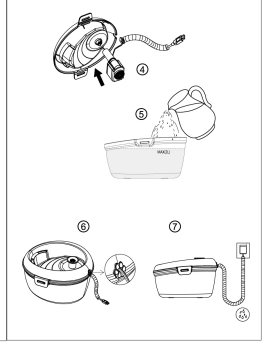
Pet Fountain

Quick Startup Guide





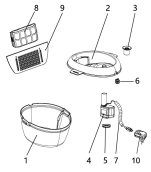
Product Overview

42070676 Pet Fountain:

Capacity	2 Litre
Dimension	14cm (H) x 21cm (W) x 22.5cm (D)
Water Pump	Input 9Vdc 0.18A
USB Adaptor	Output 5Vdc 1000mA
Filter Pad	1 piece

The product shall be supplied with adaptor delivered with product - Model no. CWD5010001AU

INCLUDES:
1. Lower Bowl – holds 2L of water
2. Upper Bowl
3. Spout
4. Water pump
5. Strainer cover – protects the pump from hair & debris.
6. Cord bushing
7. Protective tube
8. Filter pad
9. Filter grate
10. USB adaptor



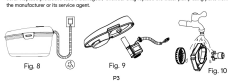
Instruction
1. Carefully unpack and check the fountain for any damage. Should there be any damage, please return the product to your retailer immediately with your receipt.
2. Remove upper bowl by lifting the clips on the 2 sides (Fig. 1)
3. Pre-Cleaning: Remove all parts, including water pump, filter pad & filter grate and rinse thoroughly under water (Do not use soap or other cleaning agents). Mount filter pad onto the filter grate (Fig. 2), and push filter grate all the way down the slot. Note: Rinse the Filter Pad to remove excess carbon dust before inserting in filter grate.
4. Water pump & strainer cover are pre-assembled. Connect the pumps outlet hole to the bottom of the upper bowl. (Fig. 3)
5. Check that the power cord bushing is properly positioned and place into the bushing mount on the upper bowl housing. (Fig. 3)

6. Fill water as indicated "Max" on the Lower bowl (Fig. 4). This is important for initial operation as the water pump will not operate properly with less water. This fountain holds approximately 2L of water and weights about 2.5kg.
7. Once the water is filled, assemble upper bowl housing and lower bowl, make sure the power cord & bushing is located in the correct position. Secure the bowl properly using the clips on the 2 sides (Fig. 5)
8. Position the fountain in your desired location. When the pet fountain is filled with water, please hold the bottom (Fig. 7) do not grip only at the two clips (Fig. 6) If placing on a carpet or wood flooring, use a protective mat or other durable, water resistant surface. This will help protect your floor from splashing or water drops from your pet.

9. Before you plug in the fountain, make sure the power cord, protective tube and your hands are dry. Connect to the USB adaptor so that the fountain is positioned below the wall outlet. (Fig. 8)
10. Always unplug the fountain before adding water. As water is consumed by your pet or has evaporated, simply pour water to the upper bowl only to the "Max" indicator at the lower bowl. (Fig. 4) LOW WATER level is evident if the pump is NOT pumping water at full capacity, making noise or if you can see air bubbles being pumped with low water output. Never leave your pump running dry or you may risk pump failure.

Maintenance:

To keep the fountain & water clean, maintenance should be done weekly.
1. Always unplug or disconnect from the outlet before maintenance.
2. Carry the unplugged fountain to the sink as water may spill from the bowl.
3. Remove upper bowl by unsnapping the 2 clips (Fig. 1) Place this aside, note that the water pump and spout will remain connected to the upper bowl.
4. Remove filter grate & remove the filter pad, then empty out the remaining water from bowl.
5. Remove the spout from upper bowl with a gentle pull. The water pump is removed by turning it anti-clockwise and then a gentle pull (Fig. 9) Reminder - DO NOT lose the small silicone power cord bushing.
6. Disassemble the pump (see "Pump Maintenance" section for instructions). Rinse the strainer cover, front cover and the impeller under running water & remove any debris & hair that has built up in the strainer. (Fig. 10)
7. Once all the parts are disassembled, clean fountain parts with warm water and mild soap, then rinse in clean water only. The fountain parts are top rack of the dishwasher safe. Never place the water pump and filter pad into a dishwasher, only the plastic pieces.
8. Should the water pump appear dirty, see "Pump Maintenance" section for instructions for cleaning the water pump. It is also recommended to clean the impeller of the pump once a month to ensure smooth and reliable performance.
9. Filter pad should be replaced every 4 weeks depending on water condition. We recommend to change the filter pad more frequently if you have multiple pets or pets that produce more saliva.
10. Filter pad can be rinsed by water during cleaning of the fountain. Never use soap to clean the filter pad and NEVER place filter pad into a dishwasher.
11. Each filter pad combines SPONGE FILTERS that cleanse the water of hair, fur & debris and ACTIVATED CARBON that adsorbs bad odors & other chemicals from tap water and improves water taste as well. Note: Traces of activated carbon may appear when rinsing a filter pad, this is normal.
12. Replacement filter pads are available.
13. Once all your fountain parts are clean, reassemble them according to the "Operation Instructions" section.
14. Visually inspect the power cord & its protective tube. Do not operate fountain if there is a damaged cord. Replace protective tube if damaged / chewed. Only replace the water pump using parts from the manufacturer or its service agent.



Pump Maintenance:

1. We recommend to clean THE IMPELLER of the pump once a month to ensure smooth and reliable performance. This is the part that pushes water.
2. During weekly maintenances, remove the water pump from the upper bowl.
3. Pull the strainer cover and remove it from the pump. (Fig. 11)

4. Remove the impeller assembly (by using your fingers to pull the blades), be sure NOT to lose the 2 rubber tips at each end of the impeller assembly. Clean and brush using an old toothbrush under running water. Rinse the pump's cavity.
5. Reassemble the pump and mount it back to the upper bowl. Ensure that the strainer is clean and that any hair or debris is removed, then connect it to the pump's inlet hole.
6. NEVER put the water pump & its parts into the dishwasher.

Fountain in different environments:
If you live in an area with "Hard Water", white mineral deposits could be seen at the water pump and on various fountain plastic parts. The buildup of mineral deposit could eventually damage the water pump, to avoid and maintain good performance, we recommend to carry out "Pump Maintenance" more frequently.

Trouble shooting guidelines:

Water pump doesn't work	(1) Make sure the USB adaptor is connected & water is filled to "Max" on the Lower bowl (2) Try unplugging and plugging it back in to reset the pump. Always make sure your hands are dry. Our fountains already in use – some thinner pet hair can go through the strainer and block the water pump's impeller. Refer to "Pump Maintenance" section above.
My pet is not drinking from the fountain	Your pet may need a little bit more time to adjust to drinking from a fountain.
Water running yellow	Time for maintenance, change the filter pad.
Water from pump is weak & with some air bubbles	(1) This is a sign of "low water level". Fill water as indicated "Max" on the lower bowl. If water is full & flow remains slow, refer to "Pump Maintenance" section to clean the impeller of the pump. (2) Check strainer under the pump and remove any debris.
The pump is pretty quiet but becoming weaker than usual	Fill water level back to "Max" Mixed.
Algae growth is in out of control	Unplug the unit and shower for tasks from the fountain. If there are no leaks, your fountain's free. Fill up with water more regularly as fresh & filtered water encourages your pets to drink more often.
Can the filter be washed in a dishwasher?	Yes, but never on heated cycles from the filter pad will absorb cleaning chemicals and cannot be rinsed off. Just change the filter pad.
What is the black dust at the bottom of the bowl?	The activated carbon may have carbon dust that may go to the bottom of the bowl. This is not harmful to pets. Rinse your bowl and filter pad to remove excess carbon dust.
The pump is noisy even if the water is at Max level	Unplug and plug again the pump until it runs silently. It is about adjusting the phase of the electrical current. The pump is not faulty.

IMPORTANT SAFETY INSTRUCTIONS:

WARNING — DO NOT RUN DRY
WARNING – When using electric appliances, basic precautions should always be followed, including the following:
Read all the instructions before using the appliances.
- Do not use outdoors. For indoor household use only.
- The water Controller is meant to run dry. Running the pump dry, as water level is maintained & it is cleared by the "Low Water Level" (Fig. 4) REGULARLY to prevent damage to the water pump, as water may be consumed or evaporated causing the pump to run dry. Marking for the minimum water level can be seen near the back of the lower bowl.
- Keep the fountain away from the wall outlet and other electrical appliances. The water fountain should always be positioned below the wall outlet to prevent any possible water drops reaching the electrical outlet. If the fountain falls, make sure that water cannot go to the wall outlet and / or other electrical appliances.
- Only use this fountain and its components for its intended use as described in this manual.
- Do not touch the power supply if your hands are wet.
- Do not operate if there is a damaged power cord. Replace defective or damaged parts by the manufacturer or its service agent or a similarly qualified person in order to avoid hazard.
- Keep this manual for future reference.
- Weight of the fountain when filled with water is about 2.5kg (5.5lbs)
- Always unplug or disconnect the fountain from the outlet before cleaning the fountain or any parts.
- Always unplug if not in use.
- Never use the fountain and/or its accessories if it is damaged, if it is not working correctly or if it has been dropped.
- Close supervision is necessary when any electrical appliance is used by or near children or pets.
- Visually inspect the power cord & its protective tube daily. Replace protective tube when damaged / chewed. Do not operate fountain if there is a damaged cord. Only replace the water pump obtained from the manufacturer or its service agent.
- Some animals might be sensitive to plastic. If your pet shows signs of an allergic reaction to the fountain, please remove it from use until you have consulted a veterinarian.
- Do not operate where heating elements.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

SAVE THESE INSTRUCTIONS
For household appliances, instructions pertaining to a risk of fire, electric shock, or injury to persons shall warn the user of reasonably foreseeable risks and state the precautions to be taken to reduce such risks.

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