



audio-technica

ATH-S300BT

Wireless Headphones

User Manual

English

Safety precautions

Although this product was designed to be used safely, failing to use it correctly may result in an accident. To ensure safety, observe all warnings and cautions while using the product.

Cautions for the product

- Do not use the product near medical equipment. Radio waves may affect cardiac pacemakers and medical electronic equipment. Do not use the product inside medical facilities.
- When using the product in aircraft, follow airline instructions.
- Do not use the product near automatic control devices such as automatic doors and fire alarms. Radio waves may affect electronic equipment and cause accidents due to malfunction.
- Do not disassemble, modify or attempt to repair the product to avoid electric shock, malfunction or fire.
- Do not subject the product to strong impact to avoid electric shock, malfunction or fire.
- Do not handle the product with wet hands to avoid electric shock or injury.
- Disconnect the product from a device if the product begins to malfunction, producing smoke, odor, heat, unwanted noise or showing other signs of damage. In such a case, contact your local Audio-Technica dealer.
- Do not allow the product to get wet to avoid electric shock or malfunction.
- Do not put foreign matter such as combustible materials, metal, or liquid in the product.
- Do not cover the product with a cloth to avoid fire or injury by overheating.
- Follow applicable laws regarding mobile phone and headphone use if using headphones while driving.
- Do not use the product in places where the inability to hear ambient sound presents a serious risk (such as at railroad crossings, train stations, and construction sites).
- Do not charge the product if water or foreign matter is inside the battery jack or USB charging cable. Doing so may cause corrosion, heat generation, smoke, fire, or other malfunction or electric shock in the battery jack or USB charging cable.
- Do not charge the battery if the terminal of the USB charging cable is bent, loose, or damaged. Doing so may cause heat generation, smoke emission, fire or electric shock.
- When charging, make sure to use the included USB charging cable.
- Do not charge with devices that have quick-charge functionality (with a voltage of 5 V or more). Doing so may cause the product to malfunction.
- To prevent damage to your hearing, do not raise the volume too high. Listening to loud sound for an extended period may cause temporary or permanent hearing loss.
- Discontinue use if skin irritation results from direct contact with the product.
- Do not catch your fingers or other body parts between the housing and the arm or inside the joints.

Cautions for rechargeable battery

The product is equipped with a rechargeable battery (lithium polymer battery).

- If battery fluid gets into eyes, do not rub them. Rinse thoroughly with clean water such as tap water and consult a doctor immediately.

Safety precautions

- If battery fluid leaks, do not touch fluid with bare hands. If fluid remains inside the product, it may cause malfunction. If battery fluid leaks, contact your local Audio-Technica dealer.
 - If fluid gets in your mouth, gargle thoroughly with clean water such as tap water and consult a doctor immediately.
 - If your skin or clothing comes in contact with fluid, immediately wash the affected skin or clothing with water. If you experience skin irritation, consult a doctor.
- To avoid leakage, generation of heat or explosion:
 - Never heat, disassemble or modify the battery, nor dispose of it in a fire.
 - Do not attempt to pierce with a nail, hit with a hammer or step on the battery.
 - Do not drop the product or subject it to strong impact.
 - Do not get the battery wet.
- Do not use, leave or store the battery in the following places:
 - Area exposed to direct sunlight or high temperatures and humidity
 - Inside of a car under the blazing sun
 - Near heat sources such as heat registers
- Charge only with the included USB cable to avoid malfunction or fire.
- The internal rechargeable battery of this product cannot be replaced by the user. The battery may have reached the end of its service life if the usage time becomes significantly shorter even after the battery has been fully charged. If this is the case, the battery needs to be repaired. Contact your local Audio-Technica dealer for repair details.
- When the product is disposed of, the built-in rechargeable battery needs to be discarded properly. Contact your local Audio-Technica dealer to learn how to properly dispose of the battery.

For customers in the USA

FCC Notice

Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

Safety precautions

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter used in other systems.

Contact

Responsible Company: Audio-Technica U.S., Inc.
Address: 1221 Commerce Drive, Stow, Ohio 44224, USA
Tel: 330-686-2600

For customers in Canada

ISED statement

CAN ICES-003(B)/NMB-003(B)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

FCC and ISED RF Exposure Statement

This device meets the FCC and ISED radiation exposure requirements set forth for an uncontrolled environment. The requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use, when properly worn on the body or certification on the head, with no separation.

Notes on use

- Be sure to read the connected device's user manual before use.
- Audio-Technica will not be liable in any way for any loss of data in the unlikely event that such losses should occur while using the product.
- On public transportation or in other public places, keep the volume low so as not to disturb other people.
- Minimize the volume on your device before connecting the product.
- When using the product in a dry environment, you may feel a tingling sensation in your ears. This is caused by static electricity accumulated on your body, not by product malfunction.
- Do not subject the product to strong impact.
- Do not store the product in direct sunlight, near heating devices, or in hot, humid, or dusty places. Additionally, do not allow the product to get wet.
- When the product is used for a long time, the product may become discolored due to ultraviolet light (especially direct sunlight) and wear.
- If the product is placed in a bag while the USB charging cable is still connected, the USB charging cable may become caught, severed, or broken.
- Make sure to hold the plug when connecting and disconnecting the USB charging cable. The USB charging cable may become severed or an accident may occur if you pull on the cable itself.
- When you are not using the USB charging cable, disconnect it from the product.
- This product can be used to talk on the phone only when using a mobile telephone network. Support for telephony apps that use a mobile data network is not guaranteed.
- If you use the product near an electronic device or transmitter (such as a mobile phone), unwanted noise may be heard. In this case, move the product away from the electronic device or transmitter.
- If you use the product near a radio antenna, noise may be seen or heard in the radio signal. In this case, move the product away from the radio antenna.
- To protect the built-in rechargeable battery, charge it at least once every 6 months. If too much time passes between charges, the life of the rechargeable battery may be reduced, or the rechargeable battery may no longer be able to be charged.
- Charge the product in a well-ventilated place (10 to 35°C (50 to 95°F)) away from direct sunlight. Otherwise, the battery may deteriorate, possibly resulting in shorter periods of continuous use or may fail to charge.
- If the product is wet with sweat, wipe off any moisture with a dry cloth before charging.
- The hear-through function of the product allows you to hear the sounds around you through the built-in microphone. Depending on the volume of the music being played back, the surrounding sounds may be difficult to hear. In this case, turn down the volume of the music.
- Depending on your surroundings, the ambient sounds may be difficult to hear even when using the product's hear-through function. Do not use the product in places that are dangerous if you cannot hear the surrounding sounds, such as places with heavy traffic.

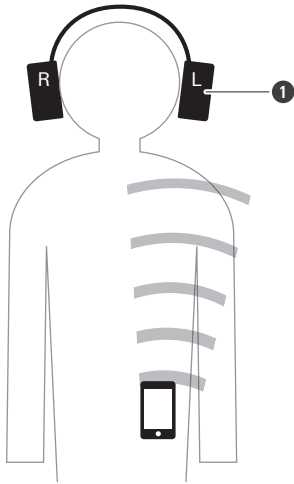
About the active noise-cancelling function

The product is designed to use its built-in microphone to pick up noise from the surrounding environment (noise from vehicles, noise from air conditioners, etc.) and to cancel out that noise by producing sounds in negative phase. This results in a reduction in the sounds in your environment.

- The product's noise-cancelling function is mainly effective against noises in the lower frequency range, but not all noises are cancelled.
- Depending on the type of noise (or in quiet locations), you may not notice the noise-cancelling effect.
- A slight humming sound may be heard when using the noise-cancelling function. This is a sound generated by the noise-cancelling function; it is not a malfunction.
- The noise-cancelling effect may vary or a bleep (howling) may occur depending on how you wear the product. In these cases, take off the product and put the product on your ears again correctly.
- When you use the product in a train or a vehicle such as bus or truck, noise may be heard depending on rail/street conditions.

For a more comfortable Bluetooth communication experience

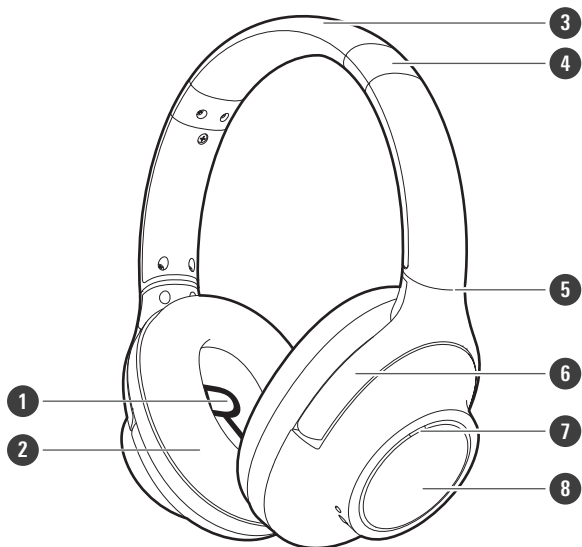
The effective communication range of this product varies depending on obstructions and radio wave conditions. For a more enjoyable experience, please use the product as close as possible to the Bluetooth device. To minimize noise and sound disruptions, avoid placing your body or other obstacles between the product's antenna (L side) and the Bluetooth device.



1 Antenna

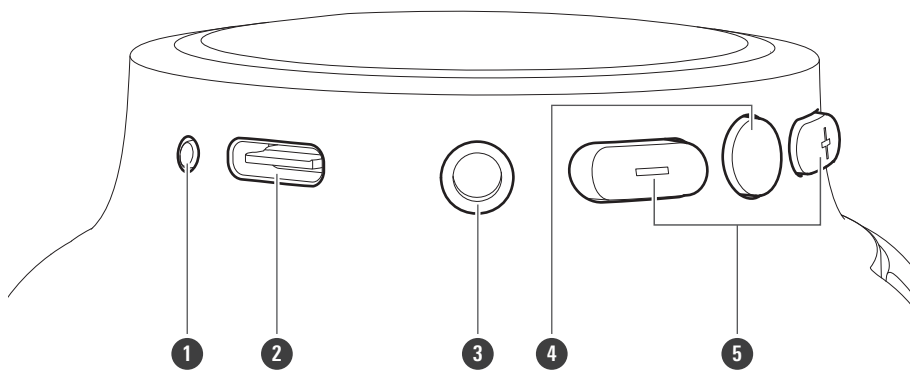
Part names and functions

Headphones



- 1 L/R (left/right) indicator
- 2 Earpad
- 3 Headband
- 4 Slider
- 5 Joint
- 6 Arm
- 7 Microphone
- 8 Housing

Operation area (left side)



- 1 **Indicator lamp**
Displays the operating status and battery level of the product.

Part names and functions

2 Battery jack

Use to connect the included USB charging cable and charge the product.

3 Connector jack

Use to connect the included cable for wired connections.

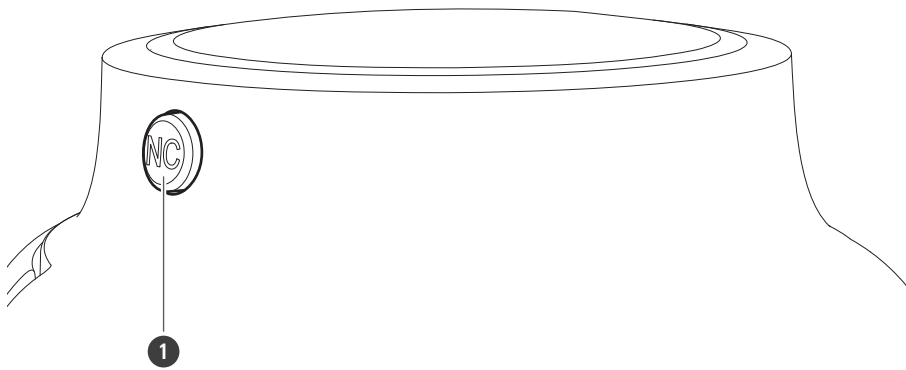
4 Power supply / control button

Use to turn the power supply ON/OFF, play/pause music, and answer phone calls.

5 Volume buttons

Use to adjust the volume up or down (+/-).

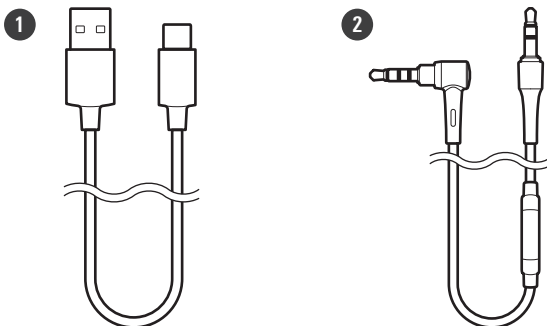
Operation area (right side)



1 Ambience control button

Use to select ambience control function or activate speech recognition features (such as Google Assistant or Siri).

Accessories



1 USB charging cable (30 cm (12"), USB Type-A / USB Type-C™)

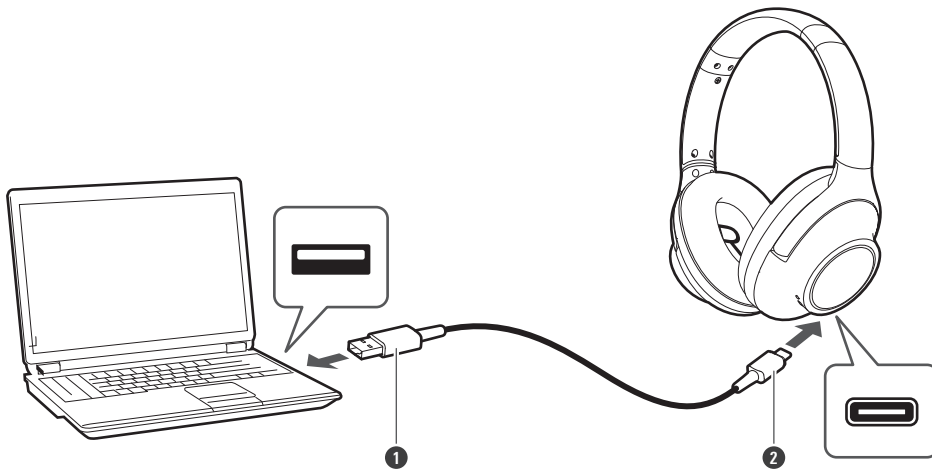
2 Cable with in-line mic and control (1.2 m (3.9') / 3.5 mm (1/8") gold-plated stereo mini-plug (4 pole / L-shaped))

Charging the battery

- Fully charge the battery when using it for the first time.
- When the rechargeable battery is running low, the voice guidance will play the message “Low battery”, and the indicator lamp will flash in orange. Charge the battery as soon as possible.
- It takes about 2.5 hours maximum to charge the battery fully. (This time may vary depending on usage conditions.)
- Charge the product in a well-ventilated place (10 to 35°C (50 to 95°F)) away from direct sunlight. Charging outside the normal charging temperature range may result in failure to charge or longer charging time. Also, the battery may deteriorate, possibly resulting in shorter periods of continuous use or failure to charge.

1 Connect the included USB charging cable (USB Type-C side) to the battery jack.

- The included USB charging cable is designed for exclusive use with the product. Do not use any other USB charging cable.
- When inserting the USB charging cable into the USB port or battery jack, insert it directly (horizontally).



- ① USB Type-A
- ② USB Type-C

2 Connect the included USB charging cable (USB Type-A side) to the computer to start charging.

- While charging, the indicator lamp lights as follows. (It may take several seconds for the indicator lamp to light.)

Indicator lamp	Status
Lights in white	Charging
Off	Charging complete
Flashing orange	Charging error ^[1]

[1] The headphones may be hot. Allow the temperature of the product to cool sufficiently before charging in a well-ventilated place (10 to 35°C (50 to 95°F)) away from direct sunlight.

3 When charging is complete, disconnect the USB charging cable (USB Type-A side) from the computer.

Charging the battery

4 Disconnect the USB charging cable (USB Type-C side) from the product's battery jack.



- If you start to charge while the product is on, it will automatically turn off.



- When charging, make sure to use the included USB charging cable. The product may not charge with cables other than the included USB charging cable.

Power supply ON/OFF

Turning on the product

- 1 Press and hold the power supply / control button (about 1 second).



» The indicator lamp lights in white, and then flashes.



- It may take several seconds for the indicator lamps to light.

Turning off the product

- 1 Press and hold the power supply / control button (for about 3 seconds).



» The indicator lamp lights in white, and then turns off.

Connecting via Bluetooth

To connect the product to a Bluetooth device, the product needs to pair (register) with the device.

Pairing a Bluetooth device

- Read the user manual for the Bluetooth device.
- Place the Bluetooth device within 1 m (3.3') of the product to perform pairing correctly.
- Wear the product to hear voice guidance during pairing.

1 Starting with the product turned off, turn it on.

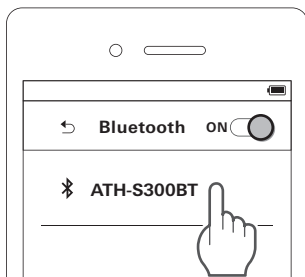
- The indicator lamp will light in white, and then flash in white.

2 Use your Bluetooth device to begin the pairing process and search for the product. When your Bluetooth device finds the product, "ATH-S300BT" will be displayed on the device.

- For information about using your Bluetooth device, refer to the device's user manual.

3 Select "ATH-S300BT" to pair the product and your Bluetooth device.

- Some devices may ask for a passkey. In this case, enter "0000." The passkey may also be called a passcode, PIN code, PIN, or password.



» The voice guidance will play the message "Connected", and the indicator lamp will flash slowly in white. This indicates pairing was successfully completed.

About pairing

When connecting a new Bluetooth device, you need to pair it with the product. Once the Bluetooth device and the product are paired, you do not need to pair them again. The product supports multipairing, in which a connection history is saved. However, in the following cases you will need to pair again even if the Bluetooth device was paired once:

- If the product is deleted from the Bluetooth device's connection history.
- If the product is sent out for repair.
- If the product is reset.

Multipoint function

The product supports multipoint, which allows two Bluetooth devices to be connected at the same time. While you are listening to music with one device, you can answer a call that comes in from the other device. It is convenient if you have two smartphones, for example.

- Audio-Technica does not guarantee the operation of all combinations of Bluetooth devices.

Connecting using multipoint

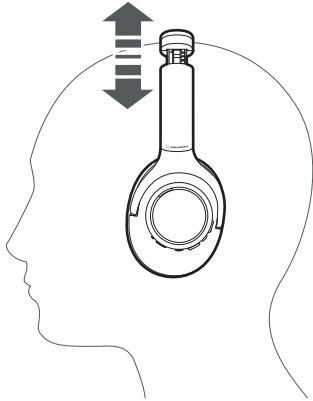
- 1 Pair with the first Bluetooth device.**
- 2 After pairing with the first device, turn off its Bluetooth feature.**
- 3 Pair with the second Bluetooth device.**
- 4 Turn on the Bluetooth feature of the first Bluetooth device.**



- If the product does not connect, restart its power.
- Up to two Bluetooth devices can be connected at the same time with multipoint. To connect a third Bluetooth device, disconnect one of the connected devices.
- When playing music on the first Bluetooth device and a call or notification comes in on the second Bluetooth device, music playback will be paused. When this happens, you will not be able to play back music using the buttons on this product, and will instead need to control music playback from your Bluetooth device.

Wearing the product

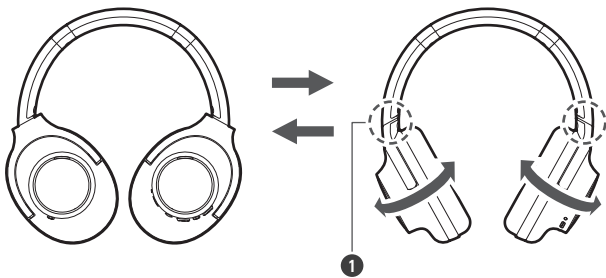
Put the side of the earpads marked "L" (LEFT) onto the left ear and the side marked "R" (RIGHT) onto the right ear, slide the slider up and down so that the earpads cover the ears, and then adjust the headband.



Swivel mechanism

You can fold the housing so that it lies flat.

- The swivel mechanism cannot rotate more than 90 degrees. Do not apply excessive force.



1 Joint

Using the product

The product can use Bluetooth wireless technology to connect to your device and play music, receive phone calls, etc. Use the product for whichever of these purposes suits your needs. Note that Audio-Technica cannot guarantee the operation of displays, such as the battery level display, or applications via Bluetooth devices.

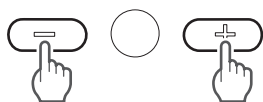
Listening to music

- To connect for the first time, pair the product and your device via Bluetooth wireless technology. If you have already paired the product and your Bluetooth device, turn on the Bluetooth device's Bluetooth connection before turning on the product.
- Use your Bluetooth device to start playback, referring to the device's user manual as necessary.

1 Turn on the product and place the product on your ears.

2 Start music playback on your Bluetooth device.

3 Adjust the volume (increase or decrease) by pressing the volume buttons (+/-).

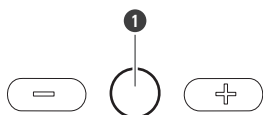


4 Press the power supply / control button to pause playback.

- Playback will be started or paused with every press.



Power supply / control button operation

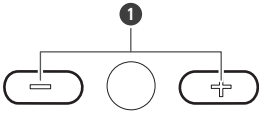


1 Power supply / control button

Operation	Function
Press	Starts or pauses playback.

- The controls explained above may not be available on some smartphones.

Volume button operation



1 Volume buttons

Operation	Function
Press	Increases/decreases the volume by 1 level. ^[1]
Press and hold (for about 1 second)	Plays the next track. Plays the previous track / returns to the start of the track.

[1] The volume control of some Bluetooth devices may not work well with the product.

- The controls explained above may not be available on some smartphones.

Talking on the phone

If your Bluetooth device supports telephone features, you can use the product to talk on the phone.

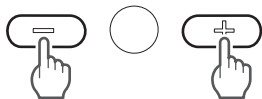
1 Turn on the product and place the product on your ears.

2 Make/receive calls with your Bluetooth device.

- When your Bluetooth device receives a phone call, the product sounds a ringtone.
- If a call is received while you are listening to music, music playback is paused.

3 To receive a call, press the power supply / control button.

4 Adjust the volume (increase or decrease) by pressing the volume buttons (+/-).



5 Press and hold (for about 1 second) the power supply / control button to end the call.

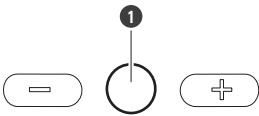
- If the call was received while listening to music, playback is resumed.
- Music playback may not be resumed on some Bluetooth devices. In this case, music playback must be started manually.

Using the product



- Not wearing the product properly while talking on the phone may cause your voice to be too quiet for others to hear.

Power supply / control button operation

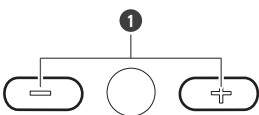


- 1 Power supply / control button

Operation	Function
Press	Receiving a call: Answers the call.
Press and hold (for about 1 second)	Receiving a call: Rejects the call. During a call: Ends the call.

- The controls explained above may not be available on some smartphones.

Volume button operation



- 1 Volume buttons

Operation	Function
Press	Increases/decreases the call volume by 1 level.

- The controls explained above may not be available on some smartphones.



- Ambience control can also be used during a call.

Ambience control

The product includes an ambience control function for switching between the noise-cancelling function and hear-through function. The functions switch from OFF (default), to noise-cancelling, to hear-through, in that order.

Using the product

Function	Description
Noise-cancelling function	The microphone built into the product detects ambient noise and outputs a sound-cancelling signal to effectively reduce noise.
Hear-through function	This function allows you to hear surrounding sound via the built-in microphone while you listen to music.

1 Press the ambience control button.

» **With every press, the functions switch from OFF (default), to noise-cancelling, to hear-through, in that order.**



- Ambience control can also be used during a call.
- Turning on the hear-through function during a call enables your own voice and ambient sounds to be captured through the microphone.



- Depending on the volume of the music being played back, the surrounding sounds may be difficult to hear. In this case, turn down the volume of the music.
- Depending on your surroundings, the ambient sounds may be difficult to hear even when using the product's hear-through function. Do not use the product in places that are dangerous if you cannot hear the surrounding sounds, such as places with heavy traffic.
- When the hear-through function is turned ON, do not cover the microphone with your hand. If you do so, a loud sound (howling) will be emitted, and it may adversely affect your hearing ability.
- In loud ambient environments, the effect of the hear-through function may be temporarily weakened to protect your hearing. This is not a malfunction.

Low latency mode

Limit playback sound delay while playing games or watching videos.

- Bluetooth communication can be easily affected by obstacles and radio wave conditions.

1 Press and hold the power supply / control button and ambience control button at the same time (for about 1 second).

» **When both buttons are pressed, the voice guidance will play the message “Low latency” or “Low latency off”, and low latency mode will be switched ON/OFF.**



- Low latency mode cannot be switched ON/OFF during a call or during voice input using the speech recognition feature.

Speech recognition feature

Activation of the speech recognition feature (such as Google Assistant or Siri) may be possible depending on your device.

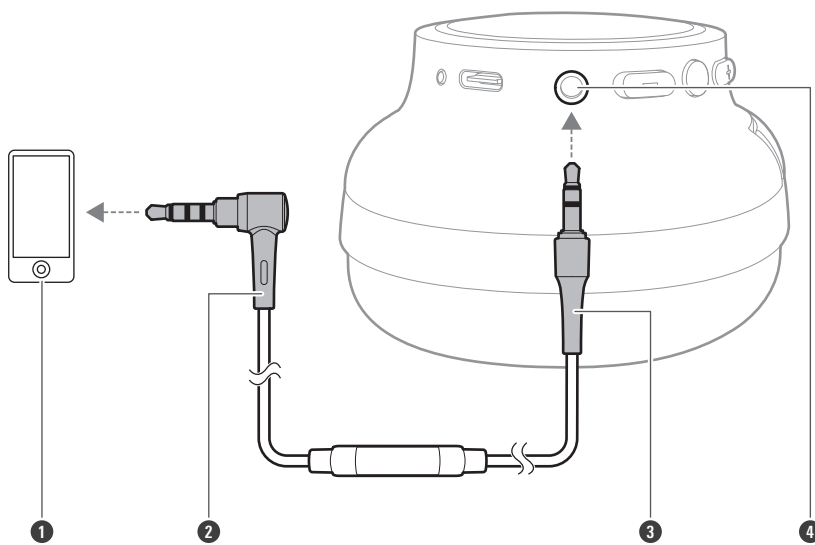
1 Press and hold the ambience control button (for about 1 second).

» The speech recognition feature (such as Google Assistant or Siri) is activated.

Wired connection (play-through function)

The product has a play-through function that allows you to use it as portable headphones and play back music even when there is no battery power. You can connect the connector plug of the included cable to the product's connector jack, and then connect the input plug into a portable audio player.

- The buttons on the product are not operational when using a wired connection.
- When using a wired connection, ambience control, low latency mode, and the speech recognition feature cannot be used.



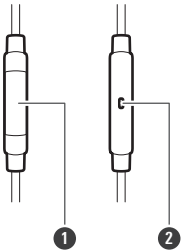
1 Smartphone, portable audio player, etc.

2 Input plug

3 Connector plug

4 Connector jack

Using the cable with in-line mic and control



- 1 Control button
- 2 Microphone

Operation	Function
Press	Starts or pauses playback. Receiving a call: Answers the call. Making a call: Cancels the call. During a call: Ends the call.
Press and hold (for about 2 seconds)	Receiving a call: Rejects the call. Depending on the connected device, activates the device's speech recognition feature (such as Siri for compatible iOS devices).
Press (twice)	Plays the next track.
Press (three times)	Plays the previous track / returns to the start of the track.

- The controls explained above may not be available on some smartphones.
- Audio-Technica does not provide support for smartphones used by customers.

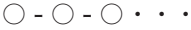
Auto power off function

The product automatically turns off after 5 minutes of not being connected to a device.

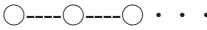
Indicator lamp display

The indicator lamp of the product indicates the product's status.


Pairing

Status	Indicator lamp display pattern
Searching for devices	 Flashing white (gradually lighting up)



Connecting

Status	Indicator lamp display pattern
Connecting	 Flashing white in 5-second intervals
Music is playing	Off

Battery level

Status	Indicator lamp display pattern
Battery level is low	 Flashing orange 3 times in 4-minute intervals

Charging

Status	Indicator lamp display pattern
Charging	 Lights in white
Fully charged	Off
Charging error	 Flashing orange

Voice guidance

The product plays English voice guidance in the following situations.

Situation	Voice Guidance
Bluetooth is connected	Connected
Bluetooth is disconnected	Disconnected
Noise-cancelling function on (ambience control)	Noise-cancelling
Hear-through function on (ambience control)	Hear-through
Off (ambience control)	Off
Low latency mode on	Low latency
Low latency mode off	Low latency off
Maximum volume	Max
Minimum volume	Minimum
Battery level is low	Low battery
No power due to dead battery	Please recharge

Cleaning

Get into the habit of regularly cleaning the product to ensure that it will last for a long time. Do not use alcohol, paint thinners, or other solvents for cleaning purposes.

- Use a dry cloth to clean the headphones.
- To clean the earpads and headband, wipe with a dry cloth. Earpads and headband may fade if sweat or water dries on them. If the earpads and headband get wet, we recommend wiping them with a dry cloth and allowing them to dry in the shade.
- Immediately wipe off any moisture such as sweat from operating areas such as the buttons. Failure to do so may result in a malfunction due to corrosion.
- Wipe away any perspiration or dirt from the cable with a dry cloth immediately after use. Failure to clean the cable may cause it to deteriorate and harden over time, resulting in malfunction.
- Wipe the cable's USB plug with a dry cloth if dirty.
- Wipe the cable with in-line mic and control's plug with a dry cloth if dirty. Failure to clean the plug may cause sound skipping or noise.



- If the product will not be used for an extended period of time, store it in a well-ventilated place free from high temperatures and humidity.
- Earpads are consumable parts. The earpads deteriorate over time due to use or storage. Contact your local Audio-Technica dealer for earpad replacement or other repairs.

Forced pairing mode / reset

If the product does not connect to a device (forced pairing mode)

If pairing cannot be cancelled or is not successful, you can use forced pairing mode to perform pairing again.

- 1** With the product turned on, press and hold (for about 6 seconds) the power supply / control button and volume button (+) at the same time.

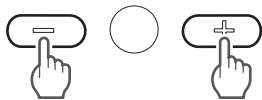


» The product will switch to the "searching for devices" (pairing mode) state and you will be able to pair it with your desired Bluetooth device.

If the product operates abnormally (reset)

Reset the product.

- 1** With the product turned on, press and hold (for about 6 seconds) the volume buttons (+/-) at the same time.



» After the indicator lamp lights in orange, the product will restart, and the reset will be complete.

- 2** Remove the product from the list of registered devices on your Bluetooth device.
- 3** Pair the product again.

Troubleshooting

? Power is not supplied

- Charge the product.

? Unable to pair

- Confirm that the Bluetooth device communicates using Ver. 2.1+EDR or higher.
- Place the product and the Bluetooth device within 1 m (3.3') of each other.
- Set the profiles for the Bluetooth device. For procedures on how to set profiles, refer to the Bluetooth device's user manual.
- Remove the pairing information in the Bluetooth device then pair the product with this device again.
- Make sure you are not connected to any other previously connected Bluetooth device. If so, disconnect the product from the previously connected Bluetooth device, and then select the product on the Bluetooth device being connected to. Use forced pairing mode if you are unable to disconnect from a previously connected Bluetooth device. For details, refer to "If the product does not connect to a device (forced pairing mode)" (p. 24).
- Reset the product if it cannot be unpaired, connected, or does not operate as expected even after trying all other solutions. For details, refer to "If the product operates abnormally (reset)" (p. 24).

? No sound is heard / Sound is faint

- Turn on the power of the product and the Bluetooth device.
- Turn up the volume on the product and the Bluetooth device.
- Make sure that the product and Bluetooth device are connected by the A2DP (or audio connection).
- Disable pairing for the product and the Bluetooth device, then pair the product with this device again.
- Move away from obstacles between the product and the Bluetooth device, such as people, metal, or walls, and place the product and device closer together.
- Switch the sound output of the Bluetooth device to the product.

? Sound is distorted / Noise is heard / Sound cuts out

- Turn down the volume on the product and the Bluetooth device.
- Keep the product away from devices that emit radio waves such as microwaves and wireless routers.
- Keep the product away from TVs, radios, and devices with built-in tuners. These devices can also be affected by the product.
- Turn off the equalizer settings of the Bluetooth device.
- Remove obstacles between the product and the Bluetooth device and place them closer together. For details, refer to "For a more comfortable Bluetooth communication experience" (p. 6).

Noise is generated when using the noise-cancelling function

- A slight humming sound may be heard when using the noise-cancelling function. This is a sound generated by the noise-cancelling function; it is not a malfunction.
- The noise-cancelling effect may vary or a bleep (howling) may occur depending on how you wear the product. In these cases, take off the product and put the product on your ears again correctly.
- When you use the product in a train or a vehicle such as bus or truck, noise may be heard depending on rail/street conditions.

Cannot hear the voice of the caller / Voice of the caller is too quiet

- Turn on the power of the product and the Bluetooth device.
- Turn up the volume on the product and the Bluetooth device.
- Confirm that the product and Bluetooth device are connected via HFP/HSP (or phone connection).
- Disable pairing for the product and the Bluetooth device, then pair the product with this device again.
- Switch the sound output of the Bluetooth device to the product.

The product cannot be charged

- Securely connect the included USB charging cable and charge the product.
- Charge the product in a well-ventilated place (10 to 35°C (50 to 95°F)) away from direct sunlight.



- For details about how to operate your Bluetooth device, refer to the device's user manual.

Specifications

Headphones

Type	Closed-back dynamic
Driver	40 mm
Sensitivity	103 dB/mW
Frequency response	20 to 20,000 Hz
Impedance	44.5 ohms

Microphone (headphones)

Type	MEMS type
Polar pattern	Omnidirectional
Sensitivity	-38 dB (1 V/Pa, at 1 kHz)
Frequency response	50 to 10,000 Hz

Microphone (cable)

Type	Electret condenser
Polar pattern	Omnidirectional
Sensitivity	-42 dB (1 V/Pa, at 1 kHz)
Frequency response	100 to 10,000 Hz

Communication specifications

Communication system	Bluetooth version 5.1
Maximum RF output	12 mW EIRP
Maximum communication range	Line of sight - approx. 10 m (33')
Frequency band	2.402 GHz to 2.480 GHz
Modulation method	GFSK, Pi/4DQPSK, 8DPSK
Spread spectrum method	FHSS
Compatible Bluetooth profiles	A2DP, AVRCP, HFP, HSP
Supported codec	AAC, SBC
Supported content protection method	SCMS-T
Transmission band	20 to 20,000 Hz

Other

Power supply	DC 3.85 V lithium polymer battery
Charging time	Approx. 2.5 hours ^[1]
Operating time	Continuous transmission time (music playback): Max. approx. 60 hours (when Bluetooth on, noise cancelling on) ^[1] Max. approx. 90 hours (when Bluetooth on, noise cancelling off) ^[1]
Weight	Approx. 258 g (9.1 oz)
Operating temperature	5°C to 40°C (41°F to 104°F)
Accessories	USB charging cable (30 cm (12"), USB Type-A / USB Type-C), Cable with in-line mic and control (1.2 m (3.9')/3.5 mm (1/8") gold-plated stereo mini-plug (4 pole / L-shaped))
Sold separately	Cable with in-line mic and control

[1] The figures above depend on operating conditions.

- For product improvement, the product is subject to modification without notice.

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